IMPORTANT REMINDER TO ALL PHARMACIES AND PHARMACISTS

7/16/01

PLEASE SHARE THIS INFORMATION WITH ALL YOUR STAFF

This is a reminder notice that the Wisconsin Health Insurance Risk Sharing Plan (**HIRSP**) will begin pharmacy claims processing with Innovative Resource Group (a subsidiary of Blue Cross & Blue Shield United of Wisconsin), working with WellPoint Pharmacy Management (**WellPoint**) on <u>August 1, 2001</u>. You will benefit from these changes in the following ways:

- □ WellPoint's real-time claims adjudication permits you to know exactly what products are covered under the HIRSP program. It will also provide you with the HIRSP-approved reimbursement amount. In addition, you will be prompted with messaging to bill Medicare, for Medicare covered services under HIRSP Plan 2.
- □ All HIRSP policyholders will pay for their prescription(s) in full at the pharmacy but they will no longer need to submit their claims for reimbursement sine you will now submit them electronically. All reimbursements will now automatically go directly to the policyholder, based on the claim detail processed in the WellPoint system.

HIRSP will provide policyholders a sticker to place on the back of their HIRSP ID card (sample below). The sticker will carry the WellPoint logo and information on submitting claims. Please ensure that HIRSP members are presenting their new card for any prescriptions filled on or after August 1, 2001. Any outstanding claims for services <u>prior</u> to August 1, 2001 must be submitted to HIRSP immediately.

HEALTH INSURANCE RISK SHARING PLAN

Identification Number

XXXXXXXXXX PLAN: XX

NAME RESIDENTIALADDRESS 1 RESIDENTIALADDRESS 2 RESIDENTIALADDRESS 2

Prior Authorization Requirement - See Card Back

IMPORTANT

A Wisconsin Medicaid certified or certifiable provider must provide all services. Providers are prohibited under law by Section 149.14(4m), Wisconsin Statutes, from billing the policyholder for the difference between the charge for a covered service and the amount paid by HIRSP, except for HIRSP coinsurance and HIRSP deductible. Refer to your HIRSP policy for covered services and limitations.

FOR QUESTIONS ABOUT HIRSP BENEFITS Wiscons in Health Insurance Risk Sharing Plan 6406 Bridge Road, Suite 18 Madison, WI 53784-0018 [800] 828.4777 or [808] 221-4551

FOR PROVIDERS WITH QUESTIONS ABOUT DRUG BENEFITS

Pharmacy Support Desk (800) 222-7390

BIN# 610053

WELLPOINT

Please note the following important changes:

- □ Wisconsin Pharmacies will need to be a contracted provider with WellPoint Pharmacy Management and Wisconsin Medicaid certified to process claims for HIRSP drug card business. If you are unsure how and where you are contracted, please contact Innovative Resource Group Pharmacy Services (414-327-8030) for additional information.
- □ Claim submissions to WellPoint are identical to Blue Cross & Blue Shield United of Wisconsin and CompcareBlue. In the event of an on-line transmission issue, please contact the WellPoint/Help-Line at (800) 222-7390.
- ☐ The following items will not be payable under the POS program. Bill the HIRSP medical benefit starting August 1, 2001 for:
 - Disposable Medical Supplies except for diabetic syringes, test strips and lancets will be covered under POS.
 - Infusion Therapy.
 - Medical office or clinic injections routinely administered in a physician's office.
 - The HIRSP medical claim address is:

6406 Bridge Road, Suite 18 Madison, WI 53784-0018

Thank you for your cooperation during this transition.

Sincerely,

WellPoint Pharmacy Management